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Academic credentials:

- B.Sc (Medical)
- Post-Graduation in Journalism and Mass Communication, Punjabi University, Patiala
- Post-Graduation in Punjabi, Punjabi University, Patiala
- National Eligibility Test (NET) in Journalism and Mass Communication
- PhD in Journalism and Mass Communication from Punjabi University, Patiala

Other career highlights:

- Internship at Indian Express, Chandigarh
- Three months' Basic course training at IIMC, New Delhi

A media professional and an academician, Dr. Happy Jeji has over two and half decades of varied experience in media units and teaching. She got selected by UPSC in 1993 as IIS Group-B Officer in the Ministry of Information and Broadcasting under Government of India. She got her first posting at Jalandhar in Press Information Bureau, the nodal agency of Government to disseminate information to the print and electronic media on Government policies. She joined Press Information Bureau, Chandigarh in 1996 and served there till February 2002. From 2002 to 2005, she served as Senior Grade IIS Officer in Field Exhibition Unit, Chandigarh under Directorate of Advertising and Visual Publicity. Her four-year stint as a field functionary gained her experience in interaction with people at the grass-root level through multimedia publicity campaigns on various issues related with Health Communication, Education, Women Empowerment in Punjab, National Integration in Punjab, Haryana and UT Chandigarh.

She joined academics in 2006 as Assistant Professor, Department of Journalism and Mass Communication, Punjabi University, Patiala, her alma mater. Her experience, over a span of more than 12 years in the media units under the Ministry of Information and Broadcasting, helped her in some of core areas of mass communication like Development Communication, Advertising and Public Relations and Corporate Communication. She took over as Head of the Department in January 2018. She has presented many papers in National and International conferences and many papers are published in reputed journals. In the year 2016, she presented her paper in IAMCR conference in Leicester, United Kingdom at the University of Leicester. She has been member of International Association for Media and Communication Research (IAMCR), International Academic Forum (IAFOR). She is also member of Chandigarh Chapter of Public Relation Society of Indian (PRSI). Four students have been awarded PhD degree and 20 students have been awarded M. Phil degree under her supervision. She has been member of various Board of Studies in different universities and colleges.